

NOTICE FOR PATIENT ALTERNATIVE OPTIONS TO A&E DEPARTMENTS

There are currently **very large** numbers of (working age) patients attending SASH (East Surrey Hospital) A&E department **from north West Sussex**, with ambulance arrivals and walk-ins at extremely high levels. Many of these patients could have used MIUs/UTC.

Alternative options to A&E departments in our local area are listed below:

All the non-referral routes are also listed on the local web app <http://healthhelpnow-nhs.net/>

Horsham MIU and East Grinstead MIU at QVH (walk in)

Can diagnose and treat a **wide range of minor injuries and ailments for both adults and children over one year old**; such as: Minor head injuries with no loss of consciousness; Minor burns and scalds; Limb injuries; Simple eye infections i.e. conjunctivitis plus foreign bodies/abrasions; Cuts and grazes; Bites and stings; Ear and throat infections; Skin infections

HORSHAM MIU - more here

www.sussexcommunity.nhs.uk/services/servicedetails.htm?directoryID=16407

EAST GRINSTEAD MIU - more here www.qvh.nhs.uk/our_services/miu.php

Crawley Urgent Treatment Centre (UTC) at Crawley Hospital (walk in)

Treat most injuries or illnesses that are urgent but not life threatening. For example sprains and strains, broken bones, minor burns and scalds, minor head and eye injuries, bites and stings. You do not need to book an appointment – just turn up and you will be seen promptly by either a doctor or nurse.

Find out more here www.sussexcommunity.nhs.uk/services/servicedetails.htm?directoryID=16408

Clinical Assessment Unit (CAU) at Crawley Hospital (referral)

The clinical assessment unit provides rapid assessment and treatment of patients who do not need admission to an acute hospital. It can proactively diagnose and treat patients, to prevent deterioration that could lead to an emergency and to refer to the appropriate community services, such as One team, to support patients in their own home during their need for health care. The unit is open from 10am to 6pm for referrals Monday to Friday.

Find out more here www.sussexcommunity.nhs.uk/services/servicedetails.htm?directoryID=16384

RAMU – Rapid Access Medical Unit at the Princess Royal Hospital in Haywards Heath (referral)

The Rapid Access Medical Unit (RAMU) has:

- An Acute Medical Unit
- Ambulatory Care
- A bookable RAM Clinic (24-48 hrs ahead) *accepts phone referrals from GPs, Admission Avoidance Team and Paramedic Practitioners

For all referrals for acute and rapid access medical issues please see details here

www.horshamandmidsussexccg.nhs.uk/intranet/clinical/programmes/unplanned-urgent-care/

